# JSΞ



## **Operating environment for 2017**





US has provided a welcome fiscal lead – still some labour market slack



Conditions improved in Europe – rising business and consumer confidence



China's economy still growing



Negative impact of the Brexit decision starting to be felt





Further downgrades



Declining business confidence for most of the year, improving slightly since December



Strong demonstrations of independence from key South African institutions



Continued low growth with increasing impatience from the economically marginalised

## What 2017 meant for our stakeholders

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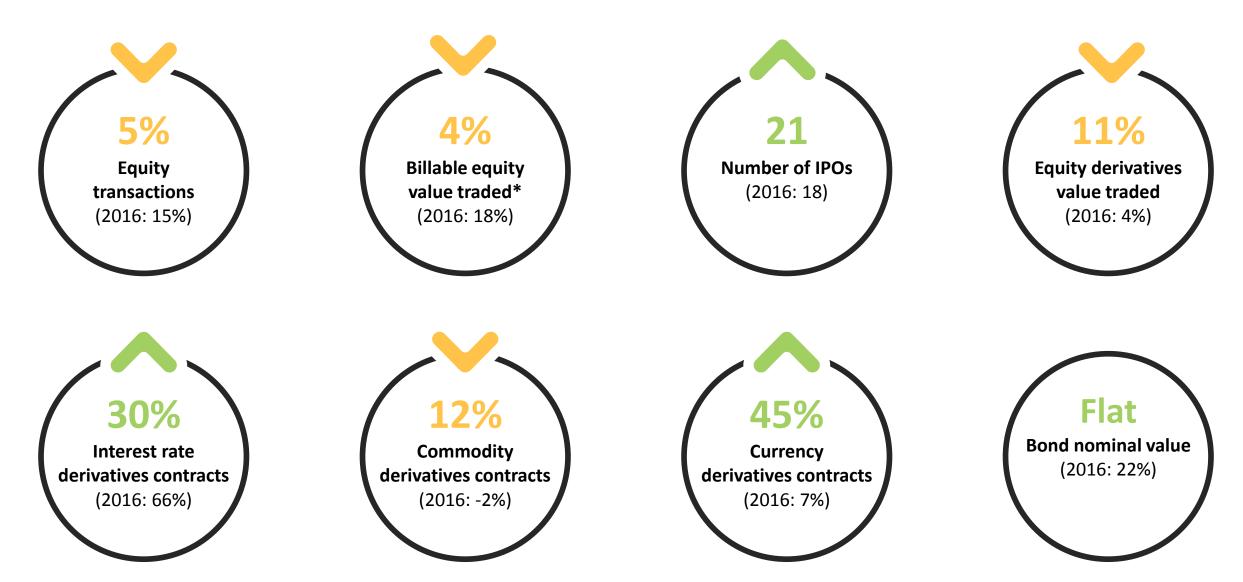
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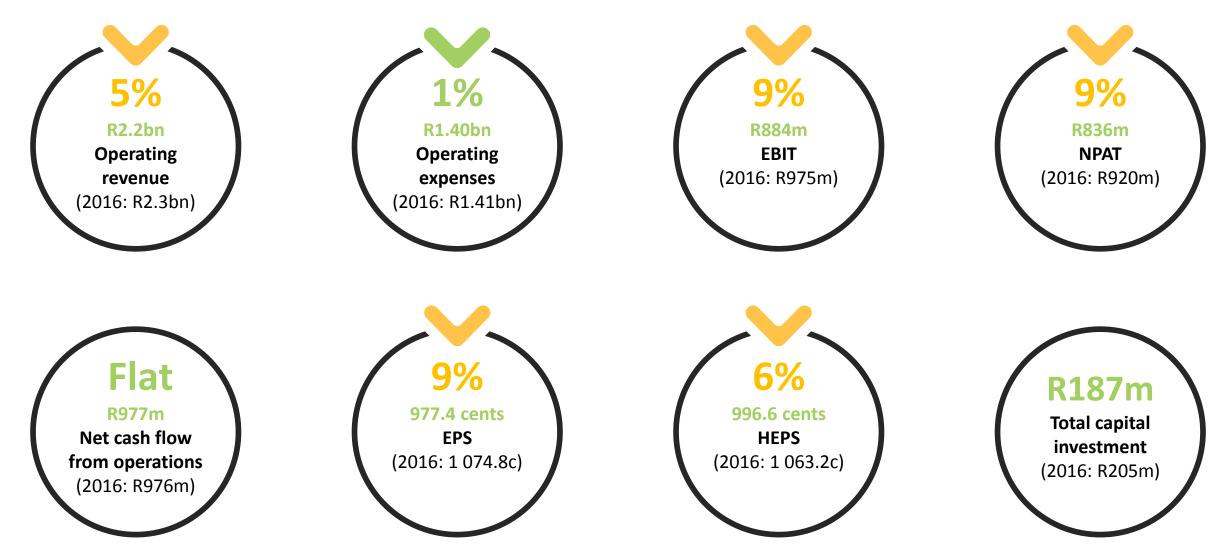
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- > Particularly noisy local socio-economic environment
- Declining value and volume traded in key markets for most of 2017, with uptick in Q4
- ► Reduced planned headcount by 17%
- In closing stages of ITaC and government bond ETP
- ► Focused on restoring stability following operational incidents
- -O Launched green bond segment with the City of Cape Town green bond (5x oversubscribed)
- New Listing Requirement: Listed companies must have a policy on the promotion of gender and racial diversity at board level
- -O Local competitor exchanges were launched

## **2017 financial drivers**

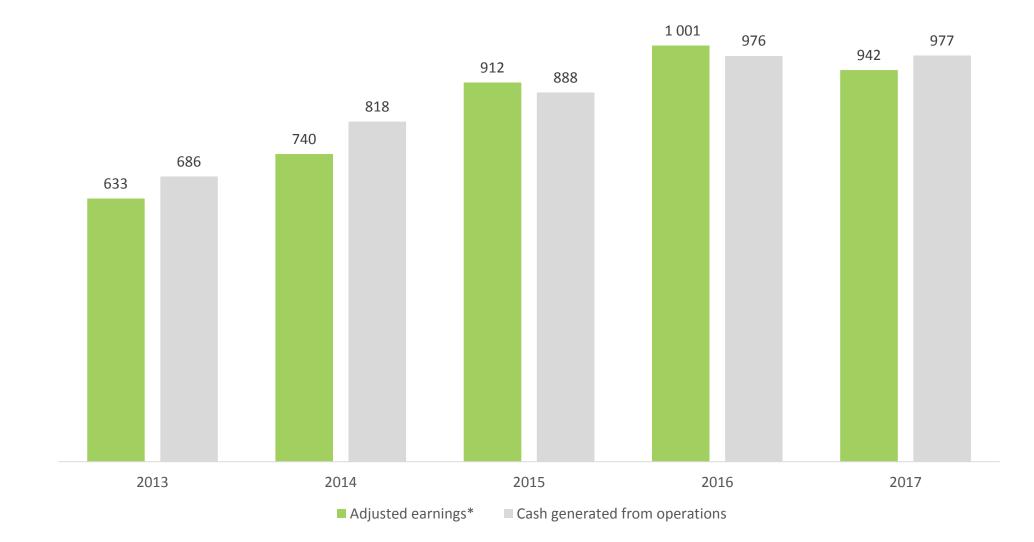


## How this translated in our business



• Ordinary dividend: 605 cents per share (2016: 560 cents per share)

## **Quality of earnings**



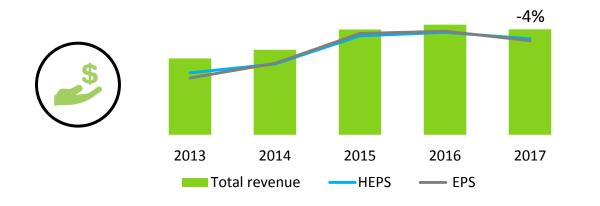
\*Earnings adjusted for non-cash items: depreciation, amortisation, forex profit/loss, impairments, goodwill write-down

## **Financial performance**



(Rm)	2017	2016
Revenue	2 229	2 339
Other income	52	46
Total revenue	2 281	2 385
Personnel expenses	(549)	(565)
Other expenses	(848)	(845)
Total expenses	(1 397)	(1 410)
EBIT	884	975
EBIT %	39%	41%
Net finance income	233	214
Share of profit of equity-accounted investee	35	59
Profit before income tax	1 152	1 248
Income tax expense	(316)	(328)
NPAT	836	920
NPAT %	37%	39%
EPS (cents)	977.4	1 074.8
HEPS (cents)	996.6	1 063.2

#### Trends



#### Total revenue



#### 2017 revenue as a % total

Primary Markets: 9% (2016: 7%)
Equity Market: 25% (2016: 26%)
Back-Office Services (BDA): 14% (2016: 14%)
Equity Clearing and Settlement: 18% (2016: 19%)
Bonds and Financial Derivatives: 13% (2016: 13%)
Commodity Derivatives: 3% (2016: 3%)
Information Services: 13% (2016: 14%)

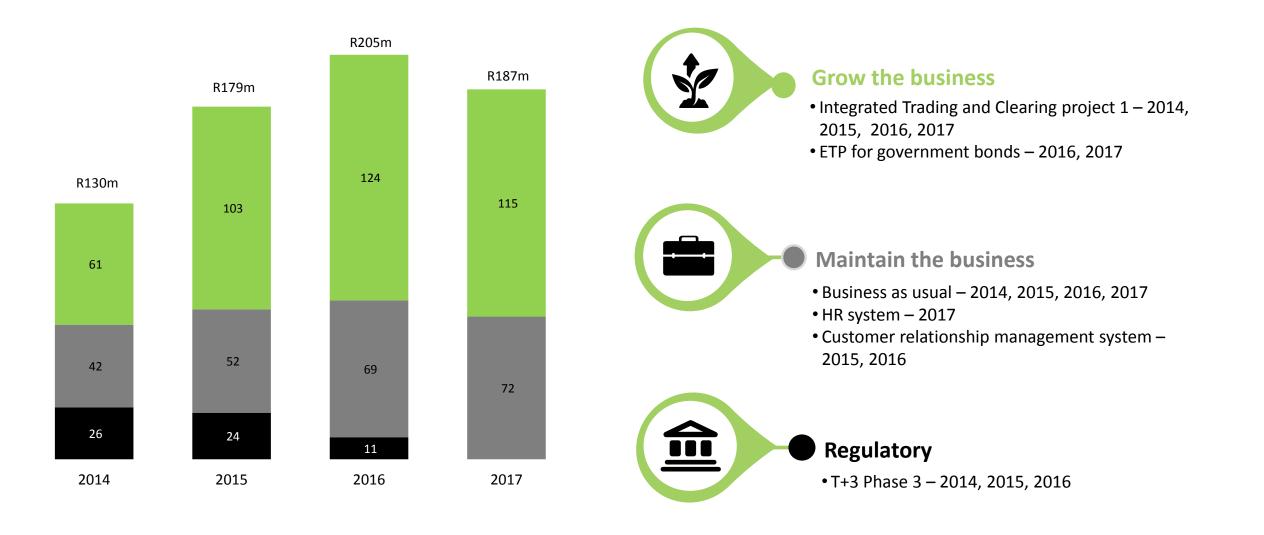
■ Funds under management: 5% (2016: 4%)

#### **December closing headcount**

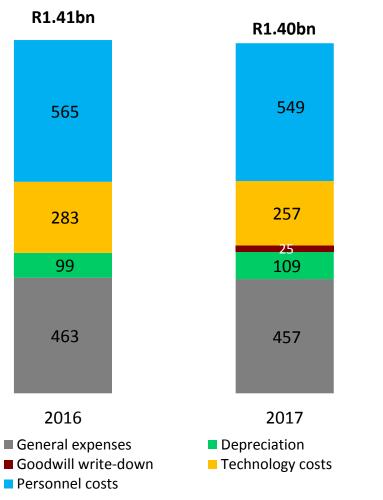


\*Headcount of 483 disclosed in 2016 included 7 learners \*\*Planned capacity

## **External and internal capital expenditure**



## **Operating expenditure**



#### Total operating expenses down 1% to R1.40bn (2016: R1.41bn)

#### Personnel costs $\sqrt{3}$ % or R16m to R549m (2016: R565m)

- Headcount at year-end ↓ 24% to 364 (2016: 476\*). Average headcount ↓ 10%. Gross remuneration per employee ↑ 7%. Contributed -3 percentage points to growth
- One-off severance packages of R23m and LTIS acceleration of R4m attributable to retrenchments contributed 5 percentage points to growth

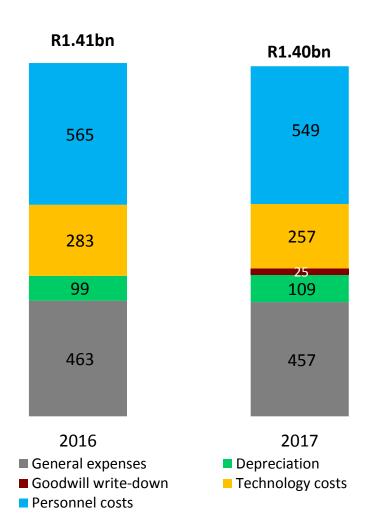
Technology costs  $\psi$  9% or R26m to R257m (2016: R283m), mostly owing to cost optimisation initiatives

- Contractor spend ↓ R29m to R34m (2016: R63m)
- Includes R4m positive forex impact on foreign denominated spend from a stronger rand
- · Remainder is owing to inflationary increases on fixed spend



Write-down of goodwill associated with Nautilus of R25m, which, while profitable, is not growing at a commensurate rate

## **Operating expenditure (continued)**



#### Total operating expenses down **1%** to R1.40bn (2016: R1.41bn)



Depreciation  $\uparrow$  10% or R10m to R109m (2016: R99m), largely owing to the annualised impact of projects implemented (T+3 phase 3, ITaC project 1a) and hardware refreshes. This is offset by fully depreciated assets

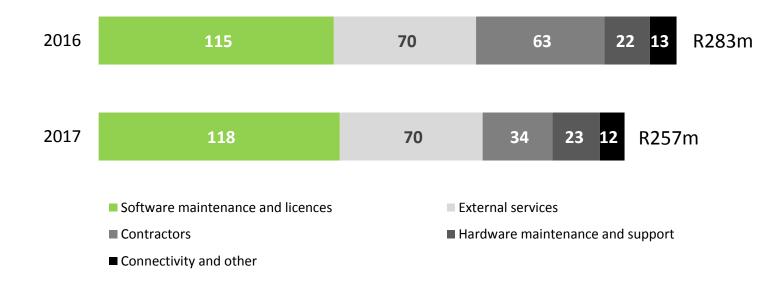
General expenses  $\downarrow$  1% or R6m to R457m (2016: R463m)

- Discretionary spend  $\downarrow$  14% through active cost management
- One-off costs: IT cost optimisation (R14m) and external reviews of the operational incidents in H2 (R11m)
- Higher costs of R14m (2016: R6m) following the implementation of the revised Financial Sector Charter (RFSC)

## **Technology cost composition and growth**

Technology costs 🕹 9%

Cost saving resulted from significant reduction in contractor spend and the benefit of a stronger rand on foreign denominated spend

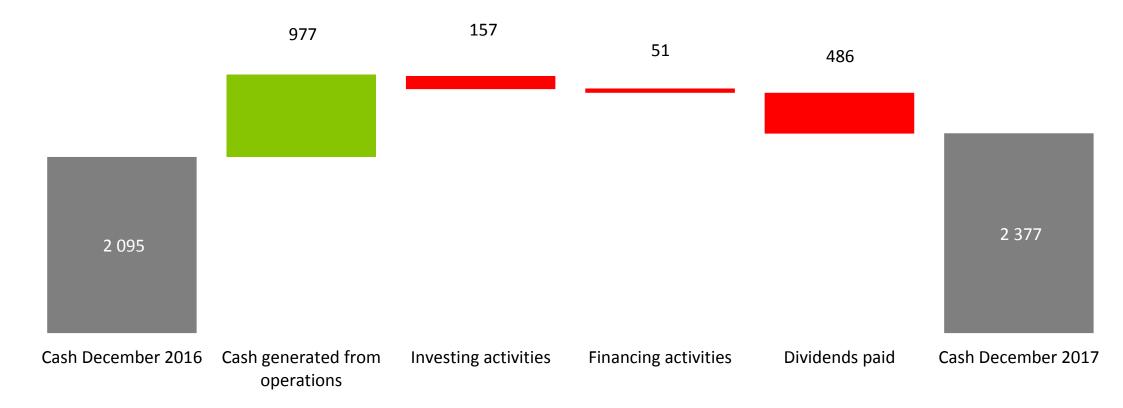


## **Cashflow view**



Cash (Rm)





#### **Return to shareholders**



\* Ordinary dividend – growth of 8% (2016: 8%). Dividend cover 1.56 times (2016: 1.9 times)

## **Capex external spend**

Capital intensity policy applied from 2018



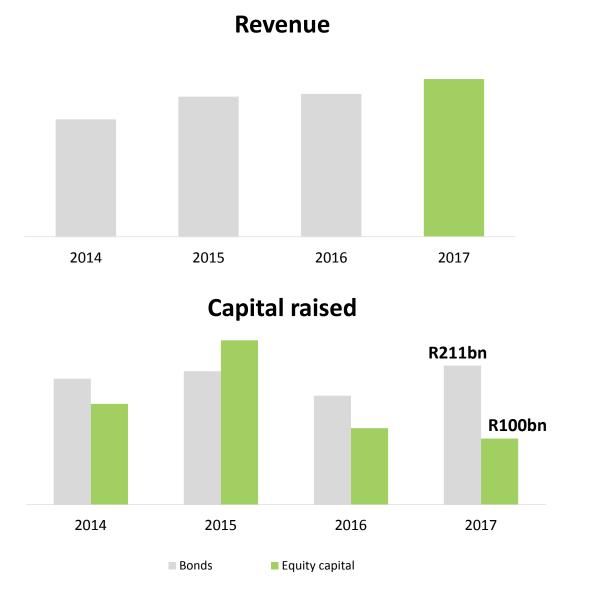
	2016	2017	2018
Integrated Trading and Clearing project 1	105	100	30
ETP for government bonds	2	1	1
T+3 phase 3	10	-	-
Customer relationship management system	9	-	-
HR system	-	4	1
Project capex	126	105	33
Business as usual	59	67	49
New initiatives*	-	-	38
Total external capex spend	185	172	120

\*Allocated for initiatives yet to be quantified

Total external capex spend on the Integrated Trading and Clearing project 1 is expected to be in the order of R400m by H1 2018



## **Capital Markets: Primary Market**



#### 9% of total revenue

#### Revenue 10 % to R181m (2016: R164m)

**21** new company listings, **15** new ETFs, **2** ETNs, **253** warrants and structured products (2016: 18 listings; 2 ETFs; 1 ETN; 215 warrants and structured products). There were **32** delistings (2016: 25)

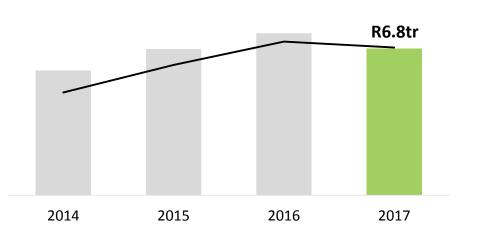
New: 2 REITs , 2 SPACs and 2 fast-track listings

8 new listings on AltX in 2017

**629** new bonds listed (2016: 858). Total nominal value of listed bonds was R2.9tr (2016: R2.7tr)

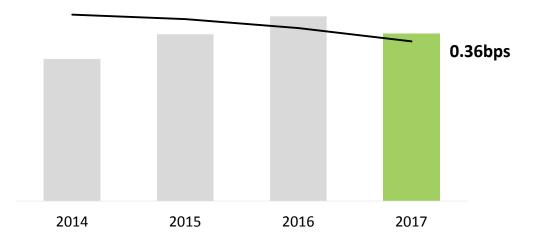
Launched green bond segment

## **Capital Markets: Equity Market**



#### **Billable value traded**

#### Trading effective rate



#### 25% of total revenue

Revenue ↓ 11% to R507m (2016: R569m\*)

Billable value traded  $\sqrt{4\%}$ 

Trades **V 5%** to 68m (2016: 71m)

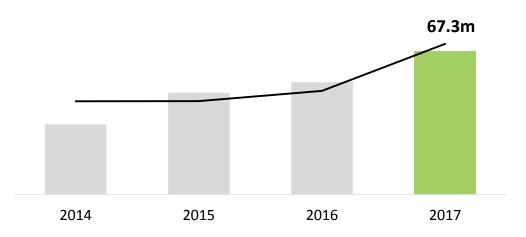
Colocation **31%** of overall value traded (2016: 31%)

## **Capital Markets: Bonds and Financial Derivatives**

# R6.2trn 2014 2015 2016 2017

**Equity derivatives value traded** 

#### **Currency derivatives contracts traded**



#### 13% of total revenue

#### Revenue **个** 2% to R281m (2016: R275m)

Equity derivatives revenue  $\sqrt{4\%}$  to R170m (2016: R177m)

Currency derivatives revenue  $\uparrow$  28% to R48m (2016: R38m)

- Contracts traded **^ 45%** to 67.3m (2016: 48.3m)
- Value traded **129%** to R947bn (2016: R734bn)

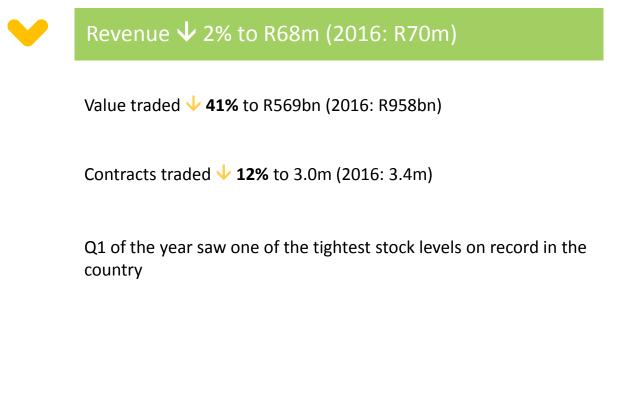
Interest Rate Market revenue **^ 5%** to R63m (2016: R60m)

- Bond Market volumes largely flat at a nominal value of R28tr (2016: R27trn)
- Interest rate derivatives contracts traded **↑ 30%** to 12.3m (2016: 9.4m)

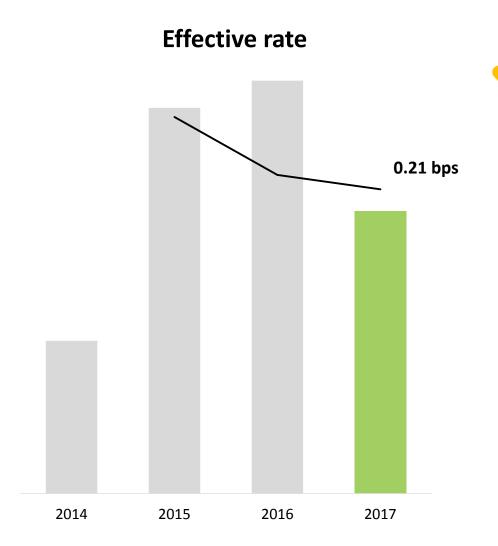
## **Capital Markets: Commodity Derivatives**



#### 3% of total revenue



## **Post-Trade Services: Back-Office Services (BDA)**



#### 14% of total revenue

Revenue ↓ 7% to R293m (2016: R316m)

Follows Equity Market transaction volumes

R14m in price reductions (2015: R18m; 2016: R56m) accounts for the majority of the revenue decline

## **Post-Trade Services: Equity Clearing and Settlement**

## **Effective rate** 0.25bps 2014 2015 2016 2017

#### 18% of total revenue

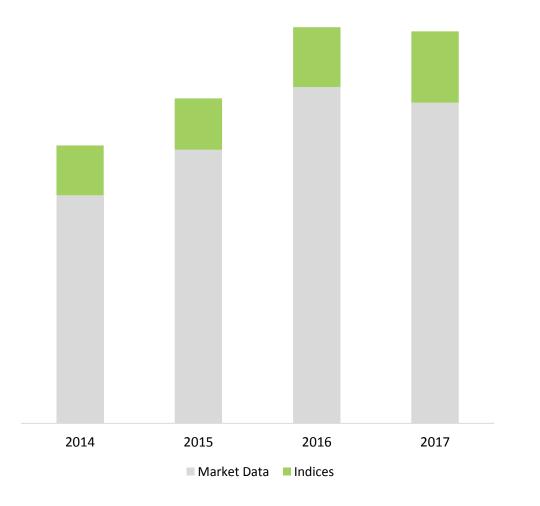


Follows Equity Market value traded

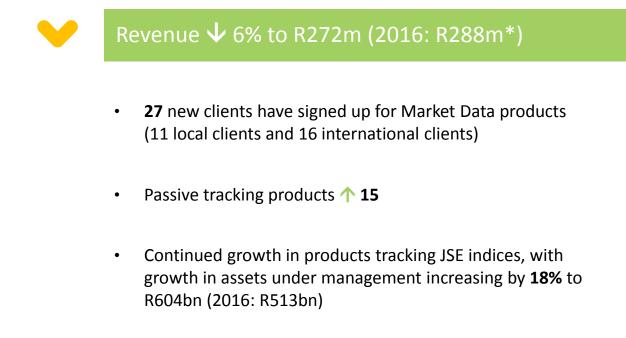
Reflects only Equity Market clearing and settlement fees

## **Information Services: Includes Market Data**

#### Revenue breakdown



#### 13% of total revenue





## **2018 strategic priorities**

#### To be the best global platform in emerging markets

Complete our large technology investments to deliver growth

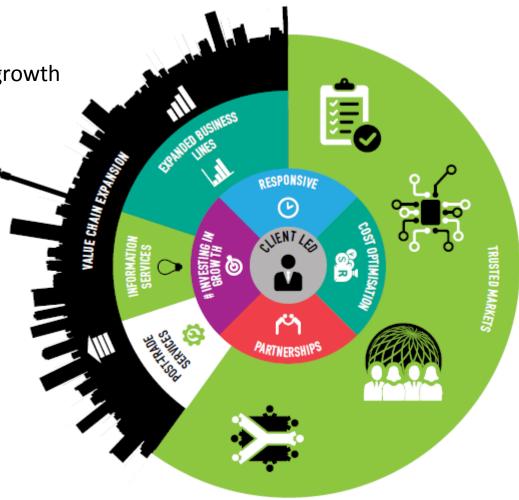
Drive operational resilience to better serve our clients

Maintain our strong cost controls

Embed an agile, client-led culture

Drive transformation

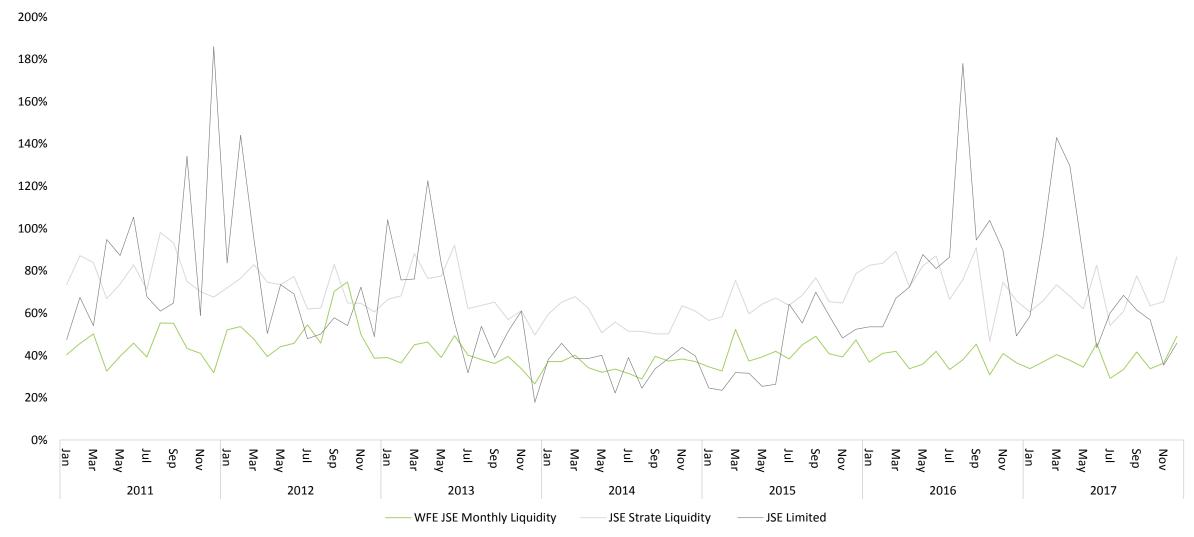
Drive new product opportunities



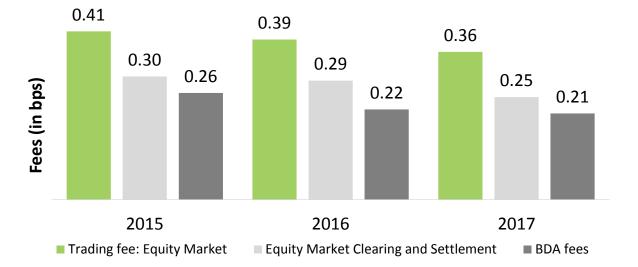


## **JSE liquidity**

#### Monthly liquidity: 2011 to 2017



## **Equity Market: JSE effective pricing trend**



#### **3-year price trend**



2015: BDA fee reduced by 20%

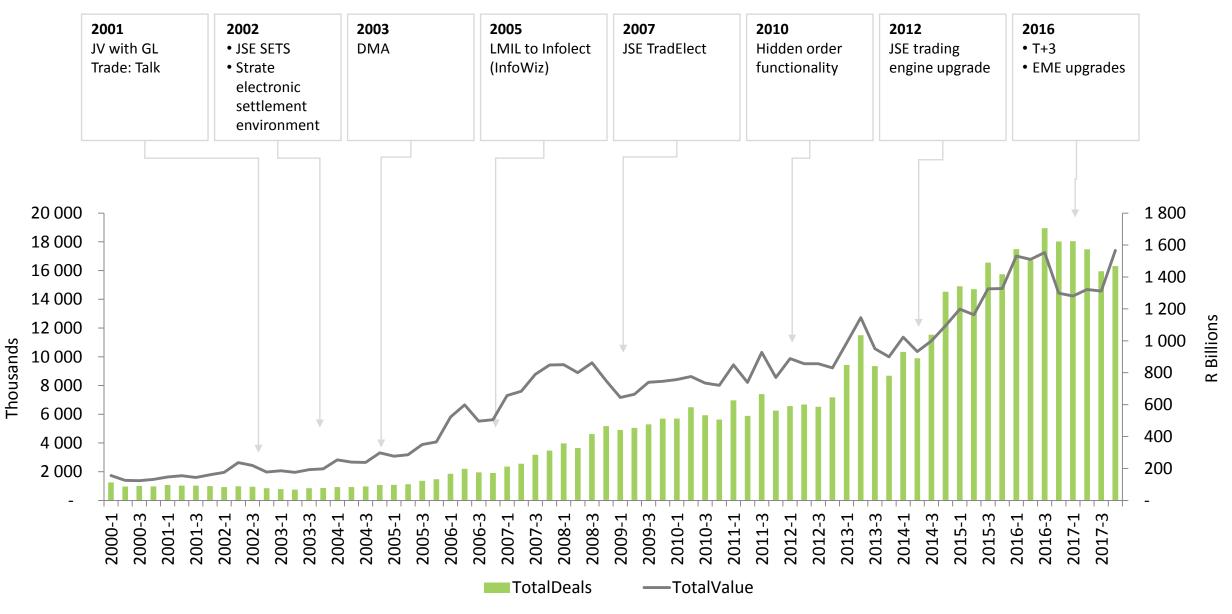


2016: Option delta (OD) fee reduced to zero



2017: BDA fee reduced by 8%

## **Technology development drives trade**



## **Financial metrics**



Ratios	2017	2016	2015	2014	2013	
Operating margin	39%	41%	45%	38%	35%	
EPS	977.4	1 074.8	1 051.0	742.4	592.1	
HEPS	996.6	1 063.2	1 026.3	735.0	644.6	
PE	15.8	15.3	12.2	16.3	15.2	
Dividend yield (ordinary)	4.0%	3.4%	4.1%	3.3%	3.9%	
Dividend yield (total)	4.0%	3.4%	4.9%	4.0%	4.5%	
EBITDA	993	1 074	1 123	803	669	
ROE	23%	28%	30%	26%	23%	

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